



Send all Claims to : COZBAR CLAIMS, P.O.BOX 3246, BELLEVUE HILL NSW 2023

## CLAIMS FORM

Please complete this form and send back with your faulty garment. We will assess the condition of the returned merchandise before offering either a refund or exchange. If the age of the garment or the reported fault is considered unreasonable, the item will be returned to the customer. Only if there is a genuine manufacturer’s fault will an exchange or refund be issued.

If the item is returned, the COZBAR is not responsible for your initial postage costs

Please read the **care instructions** in the **information section** on our website before lodging a claim for the assessment of a faulty garment.

PRODUCT CODE/ STYLE NO.	BRAND	COLOUR	SIZE	PRICE

Name: \_\_\_\_\_

Phone or Mobile No: \_\_\_\_\_

E-mail: \_\_\_\_\_

Invoice or Order No: \_\_\_\_\_

**DESCRIPTION OF FAULT**

\_\_\_\_\_  
\_\_\_\_\_

**OFFICE USE ONLY**

Date : \_\_\_\_\_

Garment Assessment : \_\_\_\_\_

Action Details : \_\_\_\_\_

Staff Name : \_\_\_\_\_